



Welcome **EDGE 2021** Attendees!

Universal Orlando Resort has an **'Exclusive'** offer for Travel Leaders Network members attending **EDGE 2021**.

**Please complete the UNIVERSALANDU training program no later than September 20, 2021 in order to receive one (1) Complimentary**

**2-Day 2-Park, Park to Park Ticket with Unlimited Express to enjoy while attending the EDGE 2021 Conference.**

**Complimentary ticket dates valid pre October 13, 2021 through post October 27, 2021; but must be used within 7-day window of activation, of course, so you don't miss EDGE!**

Please note complimentary ticket request will be set-up automatically in which you'll receive a confirmation email once training is verified. Therefore, you do not need to submit a request for a ticket:

- 2-Day 2-Park, Park to Park Ticket with Unlimited Express ticket entitles one (1) guest admission to Universal Studios Florida and Universal's Islands of Adventure on the same day plus Unlimited Express Ride Access.
- Ticket is valid for any two (2) calendar days during a seven (7) consecutive calendar day period, which includes the first day any portion of the ticket is used.
- Ticket also includes seven (7) consecutive calendar days of admission to select live entertainment venues of Universal CityWalk, which commences and includes the first day any portion of the ticket is used.
- Ticket is non-transferable and unused days shall be forfeited.

***How do you access the UNIVERSALANDU training program on the Universal Partner Community if not currently registered and/or completed training?***

1. To register, please visit [www.UniversalPartnerCommunity.com](http://www.UniversalPartnerCommunity.com).
2. If already registered with the Universal Partner Community, please choose 'already have an account' and login with your credentials.
3. Once logged into the Universal Partner Community on the 'home screen', click on the Graduation Cap Icon on the left side of the screen which takes you to the 'Learning Path Training Modules'.

**Please Note:**

- If you had previously registered and completed the **UNIVERSALANDU** training program within your anniversary date and your training certificate is up to date, you do not have to retake training.
- 'Learning Path Training Modules' can take approximately 2 hours in length to complete, but you can start and stop at any time.
- **All EDGE attendees must complete the UNIVERSALANDU training program no later than September 20, 2021.**
- Once you have successfully completed the **UNIVERSALANDU** training program, a ticket confirmation email will be sent to you no later than October 8th, 2021.
- Complimentary ticket confirmation email will provide details for redeeming tickets at the front gate 'Kiosk' at either Universal Studios Florida or Universal's Islands of Adventure.

**If you have any questions, please click [here](#) or on the Support question mark icon on the Universal Partner Community. Please do not contact Travel Leaders Network Member Services or the EDGE team regarding your training or complimentary ticket request.**

Look forward to seeing our **EDGE** Travel Partners in the very near future!