

United Airlines Meeting Ticket Agreement - 2021 EDGE Conference

Agreement Code: 343906

Z Code: ZK99

OSI message: United Meetings ZK99

Event Location: Orlando (MCO)

Valid Travel Dates: October 13, 2021 – October 26, 2021

Eligible Flights: When passengers fly to the Event location utilizing the Z Code reference above, this Agreement provides the discounts described below on United flights and other approved airlines. United flights are flights operated by United or operated by other airlines and branded United Express.

Flights via the Atlantic: Marketed and/or operated by Air Canada (AC), Austrian Airlines (OS), Tyrolean Airways (VO), and Brussels Airlines (SN), Lufthansa German Airlines (LH), Swiss International Air Lines LTD (LX). Additional carries for travel within Europe, Middle East, Africa and India may be permitted between select cities. Check the rule conditions in your GDS system for these additional airline partners.

Flights via the Pacific: United operated and marketed flights and United codeshare flights operated by All Nippon Airways ("NH") and Air New Zealand ("NZ"). Japan point of origin flights are excluded.

Flights between the U.S. & Canada: Flights marketed and/or operated by Air Canada (AC).

United.com bookings: United operated and marketed flights and United codeshare flights operated by AC, OS, SN, LH, LX, NH and NZ.

Discounts: United Meeting discounts are non-commissionable (including any retroactive commission) and are not cumulative. Discount level applicable based on 1st letter of fare basis. Discounts Not permitted on Basic Economy fares which include Passenger Types EOU/ERU/ERS/ERT.

Within US 50 States and between US 50 States and Canada:
(Flights between US 50 States and Canada applicable on UA / AC only)

First Letter of Fare Basis	Applicable Discount
J, C, D, Z, P, O, Y	10%
A, B, M, E, U, H, Q, V, W, S	5%
T, L, K, G	2%

**UA/AC Marketed Originating US 50 States / Canada / Mexico /
Central America to Europe / Middle East / Africa and India:**

First Letter of Fare Basis	Applicable Discount*
J, C, D, O, Y, B, M, U, H	10%
Z, P, A, Q, V, W, S, T, L, K	5%

**UA/AC Marketed Originating in Europe / Middle East /
Africa and India to US 50 States / Canada / Mexico / Central America:**

Note: No discount allowed for P class of service, but P class is combinable with below classes of service. On AC, no discount allowed for O class of service, but O class of service is combinable with the below classes of service.

First Letter of Fare Basis	Applicable Discount*
A, M, U, H, Q, V, W, S	10%
J, C, D, Z, O, Y, B, E, T, L, K, G	5%

**LH/LX/OS/SN Marketed Between US 50 States / Canada / Mexico /
Central America to/from Europe / Middle East / Africa and India:**

Note: No discount allowed for P class of service, but P class is combinable with below classes of service.

First Letter of Fare Basis	Applicable Discount*
A, M, U, H, Q, V, W, S	10%
F, J, C, D, Z, O, Y, B, E, T, L, K, G	5%

To/From all other international destinations:

First Letter of Fare Basis	Applicable Discount
F, J, C, D, O, Y, B, M, E, U, H	10%
Z, P, A, Q, V, W, S, T, L, K, G, N*	5%

*(N booking class only on All Nippon Airways (NH) flights

Reservation Information:

- US 50 States & Canada Passengers: call your professional travel agency or book online via united.com/meetingtravel or call United Reservations Meetings Desk at 800-426-1122 and provide the Z Code and Agreement Code. Booking fee is waived for all Meeting reservations.
- Passengers outside the US 50 States & Canada: call your professional travel agency or book online via united.com/meetingtravel.
- Travel Agency Bookings: To avoid debit memos and ensure tracking for United Meetings, the four digit Z Code MUST appear in the Tour Code Box. NOTE: Do NOT add letters "IT" in the Tour Code box or any other information in the Tour Code box other than the four digit Z Code. Visit United Meetings Policies and Procedures page for more information.

Miscellaneous Terms and Conditions:

- Termination and Amendments: United may terminate or amend this Agreement at any time upon ten (10) days' prior written notice. If any such amendment is unacceptable, Travel Leaders (customer) may terminate this Agreement upon at least five (5) days' prior written notice to United. United reserves the right to terminate this Agreement and cancel any associated reservations immediately upon written notice, if United reasonably determines that ticketing pursuant to this Agreement is not in connection with this bona fide meeting/event.
- Trademarks and Logos: Travel Leaders (customer) shall NOT use any trade name, logo or service marks of United without first obtaining United's written approval of such use.
- Confidentiality: Travel Leaders (customer) shall NOT disclose to any third party the Agreement or any terms or conditions of this Agreement without the prior written consent of United, except for Travel Leaders (customer's) travel agency. Any breach of confidentiality will immediately render this Agreement null and void. Airline carriers included in this Agreement may disclose to each other; customer name, Z code, travel destination and validity of this Agreement.
- Non-Assignment: Travel Leaders (customer) shall NOT assign this Agreement or any right or obligation hereunder without the prior written consent of United.
- Non-Waiver: The right of United to require strict performance and observance of any of Travel Leaders (customer's) obligations hereunder shall NOT be affected in anyway by any previous waiver, forbearance of course of dealing. Exercise by United of its right to terminate hereunder will in no way affect or impair its right to bring suite for any Travel Leaders (customer) default or breach of this Agreement.
- Exclusion of Consequential Damages: United will not be liable for any indirect, special, incidental, or consequential damages, including lost revenues, lost profits, or lost prospective economic advantage, whether or not foreseeable and whether or not based on contract, tort, or warranty claims or otherwise, arising from any performance or failure to perform under this Agreement, and Travel Leaders (customer) hereby releases and waives any claims against United regarding such damages.
- Indemnification: Travel Leaders (customer) will indemnify and hold harmless United and its officers, directors, employees, and agents (the "Indemnities") from and against any and all liabilities, damages, losses, expenses, claims, demands, suits, fines, or judgments, including but not limited to reasonable attorneys' fees, costs, and related expenses, which may be suffered by, accrue against, or be recovered from any of the Indemnities resulting from or arising out of or in connection with: (i) any breach by Travel Leaders (customer) of any of its obligations under this Agreement; or (ii) any negligence or intentional or willful misconduct of Travel Leaders (customer) in connection with this Agreement. The indemnity and hold harmless obligations of Travel Leaders (customer) pursuant to this section are of a continuing nature and will survive the termination or expiration of this Agreement.
- Force Majeure/Delay: Neither United or Travel Leaders (customer) will be responsible for delays or failure in performance caused by acts of God or governmental authority, strike or labor dispute, or for any other cause, whether similar or dissimilar, beyond the reasonable control of that party whose performance is affected. Notwithstanding the foregoing, United will not be liable to Travel Leaders (customer) for, and Travel Leaders (customer) hereby releases and waives any and all claims against

United for any flight cancellation, schedule change, or other failure to accommodate any passenger arising under this Agreement.

- **Governing Law:** This Agreement and any dispute arising under or in connection with this Agreement, including any action in tort, shall be governed and construed by the laws of the State of Illinois, U.S.A., without regard to any conflicts of law principles which may direct the application of laws of any other jurisdiction.
- **Rules Governing Tickets:** All air transportation tickets issued by Travel Leaders (customer) hereunder or otherwise shall be subject to (a) the terms and conditions of this Agreement (b) the applicable carrier's Contract of Carriage; and (c) any rules and tariffs applicable to the general public for the class of fare purchased by passenger. Tickets may not be issued or used within any governmental, regulatory or taxing jurisdiction in which such issuances or use violates any tariff, law, order, regulation or taxation policy. Travel Leaders (customer) hereby acknowledges that actions such as, but not limited to, hidden-city ticketing, beyond-point ticketing, back-to-back ticketing, cross-border ticketing, fraud, speculative or abusive bookings and issuing tickets under this Agreement to individuals who do not qualify as a passenger are in violation of the Contract of Carriage and this Agreement. If Travel Leaders (customer) engages in any such prohibited activity or fraud, United may terminate this Agreement immediately upon written notice to Travel Leaders (customer) and any benefits earned by not used by Travel Leaders (customer) under the terms of this Agreement will be forfeited. Travel Leaders (customer) agrees to return any unused, forfeited benefits to United upon United's written request. Travel Leaders (customer) shall be responsible and/or liable for any violations for tickets issued that violate the terms and conditions of this Agreement, United's Contract of Carriage or the fare rules or tariffs applicable to the fare issued by Travel Leaders (customer).
- **No Joint and Several Liability:** In no event will any party be held jointly and/or severally liable for any actions of any other party or all of the other parties.

Policies and Procedures:

Eligibility:

- Discounts are valid for event travel only and are not intended for individual corporate or leisure travel.

Discounts:

- Discounts not applicable when point of origin is Japan.
- Discount level applicable based on 1st letter of fare basis.
- Fares may not be combined with any airline not listed in this agreement, any other certificate programs, coupons, or other discount offers.

Reservations and Ticketing options:

- united.com: Visit united.com/meetingtravel and enter the Z code & Agreement code (no space) in the Offer Code box. Discount will be applied at time of ticketing.

United Meeting & Group Reservations (US and Canada):

- Call United Meetings Reservations: (800) 426-1122
 - 7:00 a.m. - 9:00 p.m. CST M-F
 - 7:00 a.m. - 5:00 p.m. CST S-S

Travel Management Company: Travel management companies may issue United Meetings tickets using the following information:

Account Code: MTG99 (this is an account code for all agencies to use for auto-pricing)

Tour Code: The four-digit Z code is required in the tour code box

Ticket Designator: Automatically included on the ticket when using the MTG99 account code

OSI: Include OSI message as follows- United Meetings <z code> i.e. United Meetings Z123

Discounts: Discount level applicable based on 1st letter of fare basis

Ticket stock: Valid on UA/LH/LX/AC/OS/SN

Discounts are NOT permitted on Basic Economy fares, which include Passenger Types EOU / ERU / ERS / ERT

Debit memos may be issued for invalid or missing tour codes