

United Airlines Meeting Ticket Agreement - 2019 EDGE Conference

Agreement Code: 959783

Z Code: ZGK3

OSI message: United Meetings ZGK3

Event Location: WAS

Valid Travel Dates: 5/28/2019 – 6/19/2019

When passengers fly to the event location utilizing the Z Code reference above, this Agreement provides the Discounts described below on United Flights. United Flights are flights operated by United or operated by other airlines and branded United Express as well as the carriers listed below

Flights via the Atlantic: Flights are marked and/or operated Air Canada (AC), Austrian Airlines (OS), Tyrolean Airways (VO), and Brussels Airlines NC. (SN), Lufthansa German Airlines (LH), Swiss International Air Lines LTD (LX). Additional carries for travel within Europe, Middle East, Africa and India may be permitted between select cities. Check the rule conditions in your GDS system for these additional airline partners

Flights via the Pacific: United codeshare flights operated by All Nippon Airways (NH) and Air New Zealand (NZ).

NOTE: united.com bookings and Canada Point of Sale itineraries only include United operated and marketed flights and United codeshare flights operated by AC, OS, SN, LH, LX, NH and NZ. Canada Point of Sale flights marketed by AC and all flights for Japan point of origin are excluded.

Discounts: The following are non-commissionable (including any retroactive commission) and are not cumulative. Travel to the event must be for the purpose of attending the event within the valid travel dates indicated above. Discounts level applicable based on 1st letter of fare basis. Please note no discount will be allowed on all Basic Economy fares which include Passenger Types EOU/ERU/ERS/ERT.

Within US 50 States and between US 50 States and Canada:

First Letter of Fare Basis	Applicable Discount
F, J, C, D, Z, P, O, Y	10%
A, R, B, M, E, U, H, Q, V, W, S	5%
T, L, K, G	2%

(Europe / Middle East / Africa and India) to (US 50 States / Canada/ Mexico / Central America) when originating in Europe / Middle East / Africa and India:

*Minimum night stay is 3 days or per the published are rule – least restrictive fare applies.

NOTE: No discount allowed for P class of service, however P class is combinable with below classes of service. (AC)-No discount allowed for O class of service, however, O class is combinable with below classes of service.

First Letter of Fare Basis	Applicable Discount*
A, R, M, U, H, Q, V, W, S	10%
F, J, C, D, Z, O, Y, B, E, T, L, K, G	5%

(US 50 States / Canada / Mexico / Central America) to (Europe / Middle East / Africa and India) when originating in US 50 States / Canada / Mexico / Central America:

First Letter of Fare Basis	Applicable Discount
J, C, D, O, Y, B, M, U, H	10%
F, Z, P, A, R, Q, V, W, S, T, L, K	5%

To/From all other international destinations:

*(N booking class only o All Nippon Airways (NH) flight

First Letter of Fare Basis	Applicable Discount
F, J, C, D, O, Y, B, M, E, U, H	10%
Z, P, A, R, Q, V, W, S, T, L, K, G, N*	5%

Reservation Information:

- US 50 States & Canada Passengers: Book through travel agency, book online via united.com or call United Reservations Meetings Desk at 800-426-1122 and provide the Z Code **ZGK3** and Agreement Code **959783**.
- Passengers outside the US 50 States & Canada: Book through travel agency, book online via united.com or email groupmeetings@united.com and provide your preferred itinerary, agreement code and meeting Z code. Please allow 24 hours for email requests to be processed.
- Travel Agency Bookings: To avoid debit memos and ensure tracking, the four digit Z-Code MUST appear in the Tour Code Box. NOTE: Do NOT add letters "IT" in the Tour Code box or any other information in the Tour Code box other than the four digit Z-Code. Visit United Meetings Policies and Procedures page for more information.

Miscellaneous Terms and Conditions:

- Termination and Amendments: United may terminate or amend this Agreement at any time upon ten (10) days' prior written notice. United reserves the right to terminate this Agreement and cancel any associated reservations immediately on written notice, if United reasonably determines that ticketing pursuant to this Agreement is not in connection with this bona fide meeting/event.
- Trademarks and Logos: Customer shall not use any trade name, logo or service marks of United without first obtaining United's written approval of such use.
- Confidentiality: Customer shall not disclose to any third party the Agreement or any terms or conditions of this Agreement without the prior written consent of United. Any breach of confidentiality will immediately render this Agreement null and void. Airline carriers included in this Agreement may disclose to each other; customer name, Z code, travel destination and validity of this Agreement.
- Rules Governing Tickets: All air transportation tickets issued by Customer hereunder or otherwise shall be subject to (a) the terms and conditions of this Agreement (b) the applicable carrier's Contract of Carriage; and (c) any rules and tariffs applicable to the general public for the class of fare purchased by passenger. Tickets may not be issued or used within any governmental, regulatory or taxing jurisdiction in which such issuances or use violates any tariff, law, order, regulation or taxation policy. Customer hereby acknowledges that actions such as, but not limited to, hidden-city ticketing, beyond-point ticketing, back-to-back ticketing, cross-border ticketing, fraud, speculative or abusive bookings and issuing tickets under this Agreement to individuals who do not qualify as a passenger are in violation of the Contract of Carriage and this Agreement. If Customer engages in any such prohibited activity or fraud, United may terminate this Agreement immediately upon written notice to Customer and any benefits earned by not used by Customer under the terms of this Agreement will be forfeited. Customer agrees to return any unused, forfeited benefits to United upon United's written request. Customer shall be responsible and/or liable for any violations for tickets issued that violate the terms and conditions of this Agreement, United's Contract of Carriage or the fare rules or tariffs applicable to the fare issued by the Customer.

Policies and Procedures:

Discounts:

- Discounts not applicable when point of origin Japan.
- Discount level applicable based on 1st letter of fare basis
- Fares may not be combined with any airline not listed in this agreement, any other certificate programs, coupons, or other discount offers.
- Discounts may not apply to (10) or more people traveling together on the same United flight (i.e. group travel).

Reservations and ticketing:

Attendees may book through united.com/meetingtravel and enter (Z CODE AND AGREEMENT CODE LISTED ABOVE WITHOUT SPACES) in the Offer Code box.

- Discount level based on 1st letter of fare basis

In addition to booking reservations through united.com; reservations can be booked through a travel agency GDS or United reservations.

US and Canada:

- Travel agent booking information listed below.
- United Meetings Reservations: 800-426-1122
 - 7:00am – 9:00p CST Monday-Friday
 - 7:00am – 5:00pm CST Saturday and Sunday

All other locations:

- Email groupmeetings@united.com and provide your preferred itinerary, agreement code and meeting Z code. Please allow 24 hours for email requests to be processed.

Travel Agent Information:

- Ticketing valid on UA/LH/LX/AC/OS/SN ticket stock
- Use the meeting Z-Code and Agreement Code and follow valid travel dates
- To avoid debit memos and ensure tracking, the four digit Z-Code MUST appear in the Tour Code Box. NOTE: Do NOT add letters "IT" in the Tour Code box or any other information in the Tour Code box other than the four digit Z-Code.
- Include in the reservation a single OSI message as follows: United Meetings ZGK3; debit memos may be issued if the OSI message is not included in the reservation.
- Discount level applicable based on 1st letter of fare basis
- Please note NO discount will be allowed on all Basic Economy fares which include Passenger Types EOU/ERU/ERS/ERT

Travel agencies issuing tickets pursuant to this agreement, may be subject to debit memos for failure to adhere to all terms and conditions.